

Supportive Services Survey of Workforce Investment Board Programs

Response from Ozark Region Workforce Investment Area

11. The Ozark Region is extremely fortunate to have many agencies that are willing to work together to meet the various needs of persons whether or not they are served by partnering agencies within the Ozark Region Career Center. Supportive services that are NOT provided by the employment and training funded programs housed in the Career Center are accessed through the process of referral. Knowledge of the supportive services is found through the constant interaction of agencies with staff of the Career Center. This interaction is accomplished via staff members' affiliation to other agencies as Board Members, focus groups associates, committee memberships and other working groups as well as the strong desire of local Ozark Region staff to meet the needs of all candidates that come through our doors. With the advent of the One-Stop System in the Ozark Region a team structure was established that includes three teams representing the north, central and southern part of the Ozark Region. Each team includes members from partnering and non-partnering agencies. These teams meet throughout the year and keep each other informed about current services being offered by the various agencies. In turn, staff that participate in this and other meetings are encouraged to share their knowledge with Career Center personnel in regularly scheduled staff meetings.

MCC Leadership Team
September 9, 2003